會員積分停止發放 重要通知

Important Notice - Termination of KFC Membership Points Issuance

2023年10月2日後，停止發放 *KFC* 會員積分

The issuance of KFC Membership Points will cease after 2 October 2023

現時或停止發放 *KFC* 積分後可選擇儲 yuu 積分

Currently, or after the discontinuation of KFC Membership Points, Members can opt to earn yuu Points

KFC 會員積分停止發放詳情

為提供更好的會員積分制度，KFC會員計劃將於**2023年10月2日後，停止發放KFC會員積分**。KFC會員現時積分之有效期將按原定積分到期日失效，或至2024年4月30日(以較早到期日為準)。會員可透過KFC App或網站登入會員帳戶，並於「**積分及兌換獎賞**」頁面中，查看你的積分餘額及使用積分兌換美食獎賞。所有KFC新會員登記及會員App優惠將會維持不變。

會員可於現時或停止發放KFC會員積分後，選擇於KFC消費時儲yuu積分，並以yuu積分於yuu App兌換多款 KFC 美食獎賞及電子現金券。我們現正準備更多新功能，於KFC會員積分制度終止後，將會更便利客人享用獎賞優惠。詳情將會適時公佈，敬請期待！

常見問題

1

問: 如何查看現有KFC會員積分餘額、原定積分到期日及使用KFC積分兌換美食獎賞？



答: 請透過 KFC App 或網站登入會員帳戶，並於「積分及兌換獎賞」頁面中，查看你的積分餘額、原定積分到期日及使用積分兌換美食獎賞。KFC會員現時積分之有效期將按原定積分到期日失效，或至2024年4月30日(以較先者為準)。2024年4月30日後，所有KFC會員帳戶內剩餘的積分(如有)將全數作廢。

2

問: KFC會員積分可兌換甚麼獎賞?



答: KFC會員可透過KFC App或網站登入會員帳戶，並於「積分及兌換獎賞」頁面中兌換經典葡撻、辣汁蘑菇香飯(大)及9件上校雞寶之美食獎賞，獎賞有效期為由兌換起計60日內，可於香港KFC櫃檯使用。受條款及細則約束，詳情請瀏覽「獎賞兌換詳情」頁面。

3

問: 如現有KFC會員積分餘額不足以兌換任何一款獎賞，將如何處理?

答: 最低門檻之獎賞「經典葡撻」(1件)需要 400 KFC 會員積分作兌換，如需進一步查詢或協助，請與KFC客戶服務聯絡。

4

問: 如何於KFC消費時儲yuu積分？

KFC App或網站付款頁面



答: **方法1 – 於KFC App或網站：**
於付款頁面輸入yuu會員號碼或綁定 yuu ID (應用程式內yuu ID的15位數字) 以賺取yuu積分

方法2 – 於KFC收銀處及自助點餐機：
掃瞄你的 yuu ID 以賺取yuu積分

5

有關yuu獎賞計劃之詳情，請瀏覽yuu App或yuu 網頁:
https://www.yuurewards.com/zh-hant

有關 KFC會員計劃的條款及細則，請瀏覽KFC App或網站「設定及帳戶」→「條款及細則」以查看相關詳情。

如有任何查詢，請與KFC客戶服務聯絡。

Information About Terminating *KFC* Membership Points Issuance

In our continuous efforts to provide a superior rewards system, we wish to inform you that the **KFC Membership Program will cease the issuance of KFC Membership Points after 2 October 2023. Any existing KFC Membership Points will remain valid until the original expiry date or until 30 April 2024, whichever comes first.**

Members can log in to your KFC accounts via the KFC App or website and visit the **"Points & Redemption"** page to view your points balance and redeem points for food rewards. Rest assured, all new KFC membership registrations and member App coupons will remain unaffected by this change.

Currently, or after the discontinuation of KFC Membership Points, members can opt to earn yuu Points when dining at KFC. In addition to enjoying yuu Points, Members can also redeem an array of KFC food rewards and e-coupons in yuu App at your convenience!

Following the termination of KFC Membership Points, we are working diligently to introduce new features that will make it easier for you to savour our finger-lickin' deals. Please stay tuned for more details to be announced in due course!

FAQs

1

Q: How can I check my KFC Membership Points balance? What is the original Points expiration date, and how do I redeem KFC Points for food rewards?

A: Members can log in to your KFC accounts via the KFC App or website and visit the "Points & Redemption" page to view your points balance and redeem points for food rewards. Any existing KFC Membership Points will remain valid until the original expiry date or until 30 April 2024, whichever comes first. All unused points in any KFC members' account will be forfeited after 30 April 2024.

2

Q: How can KFC Membership Points be redeemed for reward offers?



A: KFC members can log on the KFC App or website, and redeem reward offers including Egg Tart, Mushroom Rice (Large) and Colonel Chicken Nuggets (9pcs) on 'Points & Redemptions' page. Reward offers will be valid for 60 days from date of redemption and applicable at Cashier. Reward offer is subject to Terms and Conditions. For details, please visit 'Points & Redemptions' page

3

Q: What happens if the remaining KFC Membership Points is inadequate to redeem any reward offers?

A: The minimum threshold of reward offer is 400 KFC Membership Points for Egg Tart (1 pc). For any enquiries or assistance, please contact KFC Customer Service.

4

Q: How to earn yuu Points when I dine at KFC?

Checkout page on KFC's App/website



A: **Method 1 – When ordering on KFC's App / website:**

Enter your yuu ID or link your yuu ID number (the 15-digit number of your yuu ID in the App) during checkout to earn yuu Points

Method 2 – When ordering at KFC's Cashier and Self-ordering Kiosk:

Scan your yuu ID to earn yuu Points

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For details of yuu Rewards Club, please visit yuu App or yuu website: https://www.yuurewards.com/en/home

For the terms and conditions of the KFC Membership Program, please visit "Settings & Account" → "Terms & Conditions" on the KFC App or website. If you have any enquiries, please contact KFC Customer Service.